

Telehealth Visits: Landing Page Content

Purpose

Create new section and content that will provide information on:

- Telehealth visits, summary and benefits
- How to book an appointment for a telehealth visit
- Tips for a successful telehealth visit
- How to Access Your Telehealth Visit
- Footer note regarding emergencies

Header: **Telehealth Visits**

In an effort to meet your healthcare needs, telehealth visits with many of our providers are now available!

Heading: **What is a telehealth visit?**

This is a real-time, virtual visit with your provider simply using your existing mobile device or computer, from the comfort of your home, or wherever you may be. Depending on your needs your provider will determine whether a telehealth visit is right for you.

Heading: **How do I schedule my telehealth visit?**

Simply call our office as you normally would to schedule an appointment, and let us know that you are interested in a telehealth visit.

Heading: **Supported Platforms**

Your provider will direct you to the platform that will work the best for your telehealth visit. Here are a few examples of supported platforms:

- Patient Portal
- Apple FaceTime
- Google Duo
- WebEx Meetings
- Zoom

Heading: **Tips for a Great Experience**

Once you've booked your telehealth visit, check out these tips to get the most out of your scheduled appointment.

Prepare Your Mobile Device or Computer

- Check that the program you will be using to connect is fully updated
- Open the program and become familiar with the features
- Be sure you have adequate battery life
- Close any unnecessary programs
- Ensure your connection is strong – be it internet or a mobile service signal

Set Up for Quality Sound

- Find a quiet space where you are unlikely to be interrupted during your visit
- Using earbuds with a microphone, or a headset, make it easier for you and your provider to hear each other

See and Be Seen

- Be sure you have good lighting – use overhead lights and block lights from windows, which can cause glare
- Position your camera correctly – place it at eye level so your head and shoulders are fully visible

Dress Appropriately

- For example, if your issue is with your arm, wearing short sleeves may help your provider see the concern you are describing

Decide if You Need Assistance

- Sore throat? Need to show movement? You might need someone to help you by holding a flashlight, or your mobile device.

Heading: How to Access Your Telehealth Visit

- Link: User guide for popular applications (PDF)
- Link: Patient Portal login page

NOTE: if you are experiencing chest pains, shortness of breath, seizures or a head injury, call 911 or go to the ER immediately.